



COMPLETE QUALITY DOCUMENT

Continuous Improvement

Purpose

Continuous improvement is an essential component of operating a sub-contract manufacturing business that meets or exceeds defined quality standards. B&B Precision Engineering Huddersfield Ltd is committed to providing high quality components to specification that is relevant to its customers and industry.

B&B Precision Engineering Huddersfield Ltd is required to systematically monitor, evaluate and improve its manufacturing processes through continuous improvement methodology.

The object of this policy is to provide a mechanism for B&B Precision Engineering Huddersfield Ltd to systematically and continually review and improve its systems, practices and services to meet compliance with the ISO 9001:2015.

Policy Statement

B&B Precision Engineering Huddersfield Ltd is committed to the continuous improvement of its training and assessment system, strategies and practices, products and resources to ensure ongoing quality delivery and compliance with the Standards for ISO 9001:2015

B&B Precision Engineering Huddersfield Ltd will:

- Implement and maintain strategies and practices to systematically monitor its compliance with the standards for ISO 9001:2015
- Review and evaluate its production and training strategies and practices (using various processes) including those offered by a third party;
- Utilise the outcomes of all monitoring and evaluative processes to inform and continually improve manufacturing strategies and practices.



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Policy Principles

a) B&B Precision Engineering Huddersfield Ltd continuous improvement approach is systematic, involves staff, clients and other stakeholders, and uses qualitative and quantitative data to determine the need for improvement to our services, operations, practices and systems.

b) B&B Precision Engineering Huddersfield Ltd continuous improvement focus areas include, but are not limited to:

- i. Manufacturing and all related processes and services;
- ii. Training and assessment resources, tools and instruments;
- iii. Facilities and equipment;
- iv. Policies, procedures and practices;
- v. Management/operational systems;
- vi. Strategic/business plans;
- vii. Staff performance, competencies and professional development;
- viii. Third party arrangements.

c) Continuous improvement is ongoing and may be planned or unplanned, occurring as often as identified and required.

d) All staff are encouraged to report any opportunities for improvement to the Managing Director in writing as they identify them. Staff are to provide any information and data they have collected to support their recommendations so it can be analysed and acted on accordingly.

e) Improvements may be implemented immediately or at an appropriate time, depending on the urgency and circumstances, action and subsequent affect to other operational systems and practices